

LEOPARD MOUNTAIN

EST 1997

Tel: 086 111 4789 E-mail: info@leopardmountain.co.za Web: www.leopardmountain.co.za

CANCELLATION TERMS

Coronavirus Update

Due to increasing concerns regarding travel during the Coronavirus (COVID-19) outbreak, we have amended our terms and conditions as well as our cancellation policy.

This should give our guests the opportunity to plan and book their incredible journey to visit us in South Africa, safe in the knowledge that an amendment can be made to their booking without cancellation penalties.

We still strongly recommend that all guests take out comprehensive personal travel insurance and that they check the schedule of included benefits thoroughly.

Our staff have always followed a strict hygiene code and understand the importance (*now more than ever*) of regular, consistent, hand washing. As an extra precaution, we have added additional hand sanitizers in the public areas of our properties and we have requested that our staff refrain from physical contact such as shaking hands, and to keep a respectful distance from our guests.

New *terms and conditions* are valid for new and confirmed bookings for travel from 1st March 2020 up until the 21st December 2020.

1. Should a guest of Leopard Mountain not wish to travel on the dates booked due to the COVID-19 outbreak, their reservation may be amended and moved to any dates up until the end of December 2021
2. No changes in the accommodation rate will be made.
3. Amendments may be made up to 7 days and more prior to arrival at Leopard Mountain.
4. Our standard cancellation policy applies to any cancellations regardless of the time period
5. Leopard Mountain has the right to alter these new terms and conditions at any time and will send out notifications of these changes.
6. Provisional Bookings: Leopard Mountain will hold provisional new bookings for 4 weeks with weekly reminders, until 60 days prior to arrival

Best Wishes,

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